

## GESPECIALISEERDE TECHNISCHE OPLEIDINGEN 2015

Alle cursussen zijn op aanvraag en kunnen in-company gedoceerd worden

### ITIL & Service Management

| CURSUSCODE | CURSUSTITEL   | AANTAL DAGEN |
|------------|---|--------------|
| GK2655     | Business Analysis: Requirements Validation and Testing                        | 3            |
| GK2919     | Business Analysis: Essentials   | 3            |
| GK2964     | Business Analysis: Requirements Development, Documentation and Management     | 4            |
| ILFN       | ITIL® Foundation Package (Course & Certification)                             | 4            |
| ILLCSI     | ITIL® Service Lifecycle: Continual Service Improvement (Incl. Certification)  | 3            |
| ILLCMA     | ITIL® Managing Across the Lifecycle (Incl. Certification)                     | 5            |
| ILLCS      | ITIL® Service Lifecycle: Service Design (Incl. Certification)                 | 3            |
| ILLCSO     | ITIL® Service Lifecycle: Service Operation (Incl. Certification)              | 3            |
| ILLCSS     | ITIL® Service Lifecycle: Service Strategy (Incl. Certification)               | 3            |
| ILLCST     | ITIL® Service Lifecycle: Service Transition (Incl. Certification)             | 3            |
| ILOSA      | ITIL® Capability: Operational Support and Analysis (Incl. Certification)      | 4            |
| ILPPO      | ITIL® Capability: Planning, Protection and Optimization (Incl. Certification) | 4            |
| ILRCV      | ITIL® Capability: Release, Control and Validation (Incl. Certification)       | 4            |
| ILSOA      | ITIL® Capability: Service Offerings and Agreements (Incl. Certification)      | 4            |
| ISO20000F  | ISO 20000 Foundation (including Exam)   | 2            |

Op zoek naar andere opleidingen dan deze in de kalender?

Maatwerk heeft uw voorkeur?

Neem een kijkje op [www.ect.be](http://www.ect.be)

of: mail ons op [ect@ect.be](mailto:ect@ect.be)

of: bel ons op 03/239.54.67